

Course Workshop	Description
6409 Drill / Refresher	This drill is designed to help you fill out a disaster request form (6409) and will help you complete the paperwork correctly and effectively. This will enable your activity to get the material supplies that you need on a disaster relief operation. If you are looking for the full course -- take Supply Fundamentals.
Born on the Battlefield	This is a new version of the previous Born on the Battlefield course. It goes more in-depth into International Humanitarian Law (IHL), while still making the connection between IHL and the origins of the American Red Cross. It includes three additional and more complex IHL topics than Even War has Rules. • Definition of a civilian • Definition of a combatant • Direct participation in hostilities
Capitol Evening Walk	Enjoy a walk around the Oregon State Capitol Mall and get some fresh air after three days of training. Sign up here and we'll send you a note.
Capitol Tour - Oregon State Capitol Rotunda Tour	Interested in getting a tour of the Oregon Capitol? Join us on this walking tour of the Oregon State Capitol and then weather permitting, you can choose if you would like to climb the 122 steps to the top of the Rotunda to see the Gold Man and an amazing viewThe 122 stairs are up a spiral staircase.  We'll meet at the Capitol Building in the Rotunda at 3:00pm. We have a big group and if you aren't sure where to go, we'll see you at Ford at 3:15 to walk to the Rotunda.
Collaborating Essentials	The purpose of this course is to prepare the Disaster Services workforce to establish and maintain collaborative relationships, ensuring inclusive and effective service delivery.
Commerical Lodging	The purpose of this course is to teach participants the different types of lodging, the role of the corporate vendor, and the importance of a lodging plan on a DRO and initiating lodging on a DRO.
Community Partners Workshop	This workshop is designed to help you understand the role of Community Engagement and Partnerships and will share tips for success.
Concept of Operations Management & Simulation	The purpose of this course is to provide an in-depth understanding of the Concept of Operations and instructions for how to apply the doctrine. Prerequisites: • Disaster Cycle Services: An Overview • Concept of Operations Basics • Operations Planning Fundamentals • Incident Reporting Fundamentals
DA Update & RC Collect	This course will do a quick update on Red Cross Disaster Assessment criteria and will then give individuals an opportunity to use RC Collect and complete assessments in the field. This is the same course from last year's Disaster Academy. Individuals must sign up to have access to the RC Collect portal. This includes scheduling shuttles, processing accident reports, tips for finding lost vehicles, working with rental car agencies, reserving vehicles, and more.
DAT Forms	Practice using the forms , get your questions answered about the forms, and get some practice in. We all know that most us don't do a DAT call every week and some of us don't do DAT call once a month. This class is designed to make comfortable and confident with the DAT Forms and will give you a chance to learn more about the process.
DAT Workshop	This workshop provides guidelines, skills and resources so that you can provide assistance as a member of a local Disaster Action Team on local disasters which are mostly single family home fires. Prerequisite: • Disaster Cycle Services: An Overview
Defensive Driving	This course is designed to teach driving safety and is taught to all Red Cross staff and volunteers who drive Red Cross owned vehicles. It is required for anyone that will or may in the future drive a Red Cross vehicle. It is highly recommended that all volunteers take this course
Deployment Panel	This panel will help individuals looking to deploy to be ready to respond away from home and prepares them for what to expect before, during and after a disaster assignment.
Developing the IAP	This is an introduction to the IAP. Individuals need to bring their computer and will receive a blank IAP and will walk through the structure and rythmn of developing the IAP. This course is good or anyone interested in building an IAP and is specifically helpful to individuals interested in Information Dissemination.
Disaster Academy Picture	Join us for our 7th Annual Disaster Academy Photo after the general session.
Disaster Health Services Simulation	The purpose of the Disaster Health Services Simulation is to increase the ability of Disaster Health Services volunteers in providing excellent service to meet the unmet disaster related health needs of Red Cross clients. Prerequisites: • Disaster Health Services Fundamentals 1 • Disaster Health Services Fundamentals 2

Disaster Mental Health Team Meeting	This is a team meeting for members of the Mental Health group and is designed to let people meet with the regional lead, gain updates, share experiences from last years deployments, and meet other mental health workers. Join us to learn what you can do during blue skies and to support the operations during gray skies.
Disaster Services Technology	This will be a DST class that will be picked to help individuals learn DST tasks.
ERV: Ready Set Roll	ERVs: Ready, Set, Roll is basic level course that can be taken as a selfstudy or delivered in a classroom setting. The course provides participants with the opportunity to learn about and use an emergency response vehicle (ERV) and all related equipment. This course consists of two sessions. In the first session, participants use the participant workbook, video and the Safe Handling Procedures on Disaster Relief Operations handbook to learn about the safe use and operation of an ERV. At the conclusion of the first session, participants complete a self-administered true or false question course review. In the second session, participants receive an ERV orientation and take a road test conducted at a Red Cross chapter. This course is designed as a self-study. Participants must successfully complete the self-study portion of the course using the ERVs: Ready, Set, Roll Participant's Workbook and the ERVs: Ready, Set, Roll Video prior to attending this training. Participants must bring their completed course review to this training. The ERV training video can be found by going to youtube.com and Searching for "ARC 3068-4V" there are six segments. The Participant Handbook can be found on The Exchange which you can access from Volunteer Connection Home Page > up in top right hand corner "The Exchange" and then Search for "ERVs: READY SET, ROLL Participant Workbook" You will need to bring the completed Course Review found in the back of the Participant Handbook to the class for your Assessment. Anyone WITHOUT the COURSE REVIEW will NOT be able to complete the course. You will receive a link with more materials for this course.
Facilitative Leadership for Mobilizing the Community	This specialty class and has limited availability. Lodging will be available on Wednesday night for those who are travelling more than two hours. Registration team will follow up. Participants examine some of the theories and practices relevant to facilitation and then apply them to situations in which they are asked to mobilize the community. Role plays that center around working with stakeholders and partners give participants a chance to apply models for interest-based problem solving and intervention. Prerequisite: Mobilize the Community Overview (on Edge).
Facilities Management Simulation	Facilities Management Fundamentals Simulation will give participants the opportunity to practice the skills learned in the Facilities Management Fundamentals web-based course. The purpose of Facilities Management Fundamentals Simulation is to provide practice on identifying, evaluating, acquiring, repairing, and closing temporary buildings or locations used in support of disaster operations. Pre-reqs: Disaster Cycle Services: An Overview (EDGE) Logistics: An Overview Facilities Management Fundamentals (EDGE)
Feeding Activity Introduction	This is a new course that is designed to introduce people to the feeding activity and give them hands on experience with inventory, reporting, and familiarity with the feeding activity. Anyone with a feeding GAP should take this course.
Financial and Statistical Information Management	The purpose of this course is to prepare Red Cross employees and volunteers to perform the tasks of a Financial & Statistical Information Management (FSI) service associate on a disaster relief operation. Upon completion of this course, participants will be able to— <ul style="list-style-type: none"> <li>• Describe the primary responsibilities of an FSI service associate when working on a disaster relief operation.</li> <li>• Assign and account for the usage of Client Assistance Cards (CACs).</li> <li>• Assign and account for the usage of Disbursing Orders (DOs).</li> <li>• Manage the confidential master case files of Red</li> </ul>
Friday Night Social	We'll gather together for an evening treat, the "store" will be open, and you'll have a chance to relax and talk with other volunteers.
General Session #1	Join us on Friday Night for the general session. This will be updated closer to the event.
General Session #2	This is the Saturday morning General Session that gives an update of things taking place in the Pacific Division.
General Session #3	Join us for the 3rd General Session of the Event
Government Operations Fundamentals	Government Operations Fundamentals is a basic level, instructor-led course that introduces the roles, responsibilities and tasks of the Red Cross government liaison. The course content is based on the Government Operations Handbook and other Disaster Services program guidance. Participants engage in activities and scenarios that Red Cross government liaisons typically encounter when representing the Red Cross throughout the disaster cycle. Note: Government Operations Fundamentals replaces the Emergency Operations Center/Incident Command Liaison (DIS000033) course. Recommended Pre- or Post Course Work: The following courses are highly recommended prior to attending or soon after completing Government Operations Fundamentals. Red Cross: • Emergency Operations Center Liaison Self-Study FEMA: • IS-100.b Introduction to Incident Command System • IS 230.c Fundamentals of Emergency Management • IS-700.a NIMS An Introduction • IS-800.b National Response Framework, An Introduction Prerequisites: Disaster Services: An Overview, Collaborating Essentials • Shelter Fundamentals • Disaster Assessment Fundamentals • Emergency Operations Center Liaison SelfStud
Government Liaison Tips & Tools Workshop	This workshop is designed for Government Liaisons. This workshop will provide guidance that is applicable to any deployment situation or assignment in an ECC, EOC, etc. You must complete Government Operations Fundamentals and Collaborating to be able to participate in this workshop. Both are available this weekend.
Health Services Team Meeting	This is a team meeting for members of our Health Services team if you have a GAP in Health Services or are licenced professional capacity we hope you will join us. If you have questions about licensure talk to Janet.Bailey@redcross.org.

Initiating Staff Services on a DRO	The purpose of this course is to instruct all participants on the Staff_ Services tasks needed to ensure that all responders are properly assigned_ and tracked throughout a DRO, including their work and lodging locations and out-processing.
In-Kind Donations on a Disaster Relief Operation	In-Kind Donations on Disaster Relief Operations Fundamentals is a basic level, instructor-led course that introduces the responsibilities and tasks of an In-Kind Donations responder working in Logistics operations on a disaster operation. Participants engage in activities and scenarios that Red Cross Supply workers typically encounter when working on a Red Cross disaster operation. Classroom participants must attend the entire course and complete the classroom activities. No assessment is required. Pre-requisites: • Disaster Cycle Services: An Overview • Logistics: An Overview
Integrated Care and Condolence Teams	The purpose of this course is to train current disaster responders in Casework and Recovery Planning, Disaster Health Services, Disaster Mental Health and Disaster Spiritual Care on the Integrated Care Condolence Team (ICCT) Standards and Procedures, and to provide guidance and best practices for working in an integrated care condolence team environment.
Introduction to RC View	This course will help you navigate RC View and gives a one hour overview of RC View. It includes the Map Portal and the Directors Brief.
Kitchen Site Management Simulation	The Kitchen Site Management Simulation establishes an environment for participants to practice the knowledge they learned after completing the Kitchen Site Management course. Individuals need to complete the Kitchen Site Management course online in Edge before attending the
Logistics Management	The purpose of this course is to prepare Logistics workers to successfully perform required Logistics management tasks on a regional, divisional or national level operation. Audience: Red Cross regional volunteers and employees who are in the following positions: • Current Logistic workers who have led Logistics activities on a disaster operation at the regional or larger response level. • Regional Disaster Officers, Disaster Program Managers Disaster Program Specialists, and Regional Direct Services Leads • Workers identified by the region who have potential for reassignment as Logistics managers or chiefs in Volunteer Connection • Regional Logistics and Planning leads Prerequisites: Concept of Operations Basics Concept of Operations Management Supervising the Disaster Workforce Logistics: An Overview Supply Fundamentals 5266 Reporting In-Kind Donations (IKD) on a Disaster Relief Operation (DRO)
Logistics: An Overview	This course is designed to give participants an overview of Logistics and the activities associated with it. Participants will learn about the skills, abilities and knowledge needed by Logistics workers and how they can become involved in their region.
LSAP Workshop	This workshop will provide information about the proper role and use of LSAP personnel on a disaster relief operation. The workshop will focus on procedures and what makes a LSAP worker valuable to an operation.
Map Writer Fundamentals	The purpose of this course is to design and write maps using ArcGIS and allow individuals to have access as writers and / or publishers in RC View. The course has pre-course work and then individuals will share their work in the Map Writer Fundamentals course. You must sign up in advance for this course and complete your homework to receive credit.
Mass Care Overview	Mass Care: An Overview is a basic course that provides an introduction to the Mass Care activities. The course introduces participants to the Sheltering, Feeding, Distribution of Emergency Supplies, and the Safe and Well Linking services that are provided to people affected by disaster. Participants will learn how to become involved in Mass Care roles.
Mass Casualty Incident Response Management & Simulation	The purpose of the Mass Casualty Incident Response Management course is to increase the proficiency of disaster leadership in managing a mass casualty event response, ensure the workforce is healthy physically, emotionally, and spiritually (workforce protection), use the workforce protection job tools, and assess the need for, request, and manage event based volunteers (EBVs).
Meet and Greet	This is an opportunity to meet other Disaster Academy Attendees. Come to the lounge and get to know other volunteers and Red Cross Employees and we'll be taking Group A at the Store.
Opening Session: Welcome to the Disaster Academy	Opening Session of the Disaster Academy. This is our official Kickoff for the 7th Annual Disaster Academy. Learn the ropes, find out what's new and meet the new people. New to the Disaster Academy? Looking to make the most of your weekend? This will be a quick overview of the Disaster Academy and will help you make the most of your weekend.
Organizing a Home Fire Campaign in your community	Want to coordinate a home fire campaign in your local community? This workshop will help you build the framework for a home fire campaign and you will leave with a plan at the end of the workshop.
Performance Evaluations for DRO	Learn how to complete an effective and appropriate performance evaluation for individuals that you supervise.
Pillowcase Project Module 2 & 3	The Pillowcase Project Presenter Fundamentals course is designed to prepare and certify volunteers and employees to present The Pillowcase Project to 3rd through 5th grade students (ages 8-11). In Module 2, participants will enhance the instructional techniques learned in the Basic Instructor Fundamentals course through a practice teaching session with other participants and will receive feedback and coaching provided by the instructor and their peers. • Basic Instructor Fundamentals • Watch the full presentation video, available on The Exchange and complete Module 1 online.

Powered Industrial Truck Operator	Individuals who would like to take this course must have a Warehouse or Distribution of Emergency Supply GAP and meet the physical capacities requirements below: Capacity requirements -Individual must be able to lift 50 pounds multiple times throughout their shift, Stand for two hours, Walk two miles, Bend and stoop throughout their shiftBe able to step up and down 18 inches, Are able to use a ladder or step stool, Can work in extreme cold and in extreme heat/humidity, Drive in Day and Night/Have a drivers license, Has computer skills, Able to work in stressful
Preparedness Leader	Preparedness Leader teaches volunteers how to share the preparedness message with community groups, and is generally a recommended class for anyone who is interested in participating in any type of preparedness activity.
Psychological First Aid	Psychological First Aid is a basic level, instructor-led course. It provides a framework for understanding the factors that affect stress responses in disaster relief workers and the clients they serve. Participants engage in practice exercises and complete a self-review questionnaire.
Public Affairs Workshop	Interested in Public Affairs? Learn more about the Public Affairs GAP and learn some basic tips that will help you in position with the Red Cross.
RC View for Supervisors	Learn how to use RC View as a supervisor to help with Service Delivery. We'll talk about Routing, information that is helpful, and how to navigate RC View to help you be most successful.
RC View DAT Dispatch for Duty Officers	This is an update and training for Duty Officers who will be using RC View to direct responses starting June 10th in the Cascades Region. This class will train current Cascades Region Duty Officers on the use of the RC View DAT Dispatch system to log, dispatch and close DAT responses in the RC View DAT Dispatch System. Topics will include signing up for Duty Officer shifts, how to enter a call into the system, how to document decisions on whether or not Red Cross will respond, how to initiate and conduct a DAT response call-down using RC View tools, and how to track progress through a response. Students will need to bring a laptop or tablet to this class as it will be a hands-on workshop. We will be working in a training test environment using actual Cascades Region data. Completion of this class will prepare Duty Officers to make the transition from DCSOps to RC View DAT Dispatch.
Recovery	Learn about the recent ways that recovery /casework has taken place on disaster relief operations and the lessons we've learned. This workshop is designed to help Recovery/Caseworkers understand the type of casework and look at ways for us to do casework in the future. Chris Boyle will share lessons learned from the field.
Recruiting and Training Event Based Volunteers Relationship Management	This is a new workshop currently under development. It is designed for people in Staffing and focuses on bringing EBVs onto an operation. The purpose of this course is to teach and provide an opportunity to practice the skills required to build, maintain, and rebuild, when necessary, valuable working relationships.
Reports: Sit Rep & 5266	What should you report and what is important? We'll work through the ins and outs of the Situation Report and also look at the 5266 and give you some cheat sheets to help you fill out your evening reports. This workshop is designed for Supervisors, Managers, and ADs.
Restoring Family Links	Every year, thousands of family members are separated by conflicts, disasters or migration. People suffer terribly when they lose contact with their loved ones and don't know where they are or whether they are safe.  The ICRC and National Red Cross and Red Crescent Societies work together around the world to locate people and put them back into contact with their relatives. This work includes looking for family members, restoring contact, reuniting families and seeking to clarify the fate of those who remain missing.
Saturday Night Social	We'll gather together for an evening treat, the "store" will be open, and you'll have a chance to relax and talk with other volunteers.
Serving with Cultural Competency	This course encourages and develops appreciation for working in a diverse workforce, furthers knowledge on principles of diversity and maintaining a multicultural environment.
Shelter Fundamentals	The revised Shelter Fundamentals is a basic level course that introduces the guidelines and procedures for setting up, running and closing a shelter during a disaster. Referencing shelter checklists, participants will work on a case study that takes them through four of the six phases of the Sheltering Process: Resourcing, Opening, Operating and Closing.
Shelter Management	Shelter Management is an instructor-led, basic level course that introduces the roles, responsibilities and tasks of the shelter manager. The course content is based on the American Red Cross sheltering guidance, which is documented primarily in the Sheltering Standards and Procedures, Operating a Shelter Job Tool, Shelter Staffing Job Tool, and Shelter Supply Template Job Tool. There are additional job tools and forms incorporated into this course. All documents are available on The Exchange. A video of Red Cross shelter managers talking about their experiences is incorporated into the course. This is the same video from the previous course. Successful completion of this course is one step in the process of becoming a shelter manager shelter experience and a recommendation by the region are additional criteria. Participants must attend the entire course to earn a certificate. Prerequisites: • Supervising the Disaster Workforce • Shelter Fundamentals • Basic Food Safety

Shelter Survey Workshop	This workshop is designed to help you learn how to complete a shelter survey. You will learn about the forms and process to help your territory do surveys of local facilities and preidentify local shelter sites in your community.
Sheltering with Confidence	To help volunteers interested in sheltering gain a greater understanding of the forms used in Mass Care, the registration process, dorm layout, set-up and take down so you can build your competence and confidence in your own ability to work in a shelter, supervise a shelter, and/or manage a shelter. The course uses the Sheltering Handbook as its guide in a fun and interactive workshop that will help you gain greater understanding of the sheltering activity. This course also contains a segment on access and functional needs in a shelter.
Staff Services Fundamentals	Staff Services Fundamentals is a basic level, instructor-led course that is designed to inform participants how to successfully complete Staff Services tasks on a disaster operation and provide anticipatory customer service and support to assigned disaster workers. The primary focus of this course is directed toward regional staff but also provides the tools to support a larger disaster operation. Prerequisites: • Disaster Cycle Services: An Overview • Deployment Fundamentals • Volunteer Connection Disaster Management
Staff Wellness Fundamentals	Staff Wellness Fundamentals is a basic level, instructor-led webinar or inperson training designed to introduce the Staff Wellness Standards and Procedures and to prepare Staff Wellness Health Reviewers and responders to accomplish Staff Wellness tasks. •
Supervising the Disaster Workforce	To prepare disaster supervisors to lead a team of disaster workers to deliver high-quality client service and to create a climate that promotes worker satisfaction. Completion of this course alone will not grant a participant a supervisor position.
Supply Fundamentals	Supply Fundamentals is a basic level, instructor-led course that introduces the responsibilities and tasks of a Supply responder working in Logistics operations. Participants engage in activities and scenarios that Red Cross Supply workers typically encounter when working on a Red Cross disaster operation. Classroom participants must attend the entire course and complete the classroom activities to earn a course certificate. No assessment is required. Prerequisites: Disaster Services: An Overview • Logistics: An Overview
Supporting Volunteers & Managing Teams	This course is designed to benefit those who are new to working with volunteers as well as those who have previous experience. It will present opportunities to raise your self-awareness about what you are doing well, as well as identify the positive changes you can make to enhance your success as a supervisor of volunteers.
Transportation Tracker & Workshop	This workshop will provide an opportunity for individuals to complete the online EDGE transportation tool tracker in a group setting. Each person must have a device (computer or tablet) and will complete the course. They will then have a group discussion with experienced transportation workers on the ins and outs of the transportation activity.
Unsolicited Donation Management Workshop & Lessons Learned	What do you do with all of the stuff that shows up on a Disaster Relief Operation. This workshop will help you understand the Red Cross Doctrine on Unsolicited Donation Management and will then go through the lessons learned from recent deployments. We'll share tips and tricks to managing the donations on a Disaster Relief Operation.
Warehouse Operations Fundamentals	This is a new course under development. The course will help qualify people to be Warehouse workers. Prerequisite: Logistics: An Overview
Working Together	A Volunteer Services foundational course to support and develop respectful Red Cross teams that are collaborative, supportive and rooted in the traditional principles and values of our organizations.